

Client Expectations

We will be following all government regulations as well as our industry standards, plus extra measures of our own that we see fit to ensure added safety. To ensure everything runs smoothly and everyone is kept safe, please carefully review what we expect from you.

Please do not enter the spa if you have the following: sore throat, fever, cough or any flu-like symptoms. ***You will be required to complete a client COVID-19 screening Questionnaire and Waiver when you arrive for your appointment. Proof of Vaccination required for all services.***

Employees absolutely will not be allowed to work if showing any flu like symptoms.

Masks are mandatory for staff and clients. If you do not have one, we have a disposable mask for you.

Client Food/Beverages are not permitted at this time.

Our Lounge is closed at this time.

Hand Sanitizer will be available as you walk in and when you leave, please use it.

Contactless Payment Transactions are encouraged to limit touch where ever possible. (Debit or Credit Cards) We do accept e-transfers. Cash payments are discouraged. Gratuities on debit or credit cards will no longer be accepted. If you wish to leave a gratuity for your Aesthetician, we kindly ask you to place cash in a envelope with your Aesthetician's name on it. Envelopes are available at reception.

" We sincerely appreciate your patience and understanding as we adapt to the many changes required to operate safely and keep our doors open. "